

Renal Service Satisfaction Questionnaire (RSSQ)

The following statements concern aspects of the care you receive for your renal condition at the dialysis centre and/or the hospital. Please circle a number from -2 to +2 on each scale to show how dissatisfied or satisfied you are with each aspect.

If a statement does not apply to you because you have no experience of that aspect of the service, please indicate by circling the 'n/a' beside that statement and note on the back of the page why it doesn't apply to you.

	Dissatisfied	Slightly dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied	
1. The amount of time spent talking to the staff (including doctors, nurses and other staff)	-2	-1	0	1	2	n/a
2. The value to you in talking to the staff	-2	-1	0	1	2	n/a

For information only